

In the Claims:

Cancel claim 2, without prejudice.

Replace claims 1 and 22 as follows:

Sub
B1 }
a1 1. (amended) A system for providing an automatic telephone call back from a request transmitted over a data path from a data terminal located at a first location, said request including call back data including at least a telephone number to be dialed, said system comprising:

a data path interface, coupled to said data path, for receiving said request over said data path, for identifying said call back data, and for placing said call back data into at least one call record store; and

an automated dialer system, located at a second location remote from said first location and coupled to said data path interface, and responsive to said at least one call record store, for automatically retrieving telephone numbers to be dialed from said call record store, and for processing said telephone numbers as an outbound telephone call campaign;

wherein said data path may be established using any of a direct data path, a global computer network, or a telephone

network.

Sub B2
22. (amended) A method for providing a telephone call back from a request made by an inquiring party at a remote location, wherein said request includes call back data transmitted over a data path from a terminal at said remote location, said call back data including at least a telephone number to be dialed, said method comprising the steps of:

receiving said request transmitted from said terminal at said remote location;

a2 identifying said call back data including at least one telephone number to be dialed;

placing said call back data into a call record store;

retrieving telephone numbers to be dialed from said call record store;

scheduling said telephone numbers to be dialed;

automatically dialing each of said telephone numbers as scheduled over a telephone line using a predictive dialer; and

connecting said telephone line to a telephone of an available agent, if an answer is detected.